

# Travel information services and resources

## HAIL (Highways Agency Information Line)

Call this number for travel information on motorways and trunk roads, to report problems and to order publications, for example about planned road works.

Telephone **08457 50 40 30**

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## Traffic England website

Provides live information on incidents, and planned works and events on the network in an easy-to-use map format. Also shows what the Highways Agency's variable message signs are displaying; average speeds from road sensors and live images from CCTV cameras.

[www.highways.gov.uk/traffic](http://www.highways.gov.uk/traffic)

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## Automated telephone updates

Call this number to check travel conditions on the Highways Agency network. It has voice activated and keypad controls, so you can specify the roads you are interested in.

Telephone **08700 66 01 15**

## Transport Direct website

Journey planner for all 'A to B' journeys. It covers public transport and car journeys and includes a carbon calculator. Being developed to include cycling and walking.

[www.transportdirect.info](http://www.transportdirect.info)

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## Traffic Radio

All the latest traffic updates on DAB digital radio and [www.highways.gov.uk/radio](http://www.highways.gov.uk/radio).

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## Partnership registration

Free partnership scheme provides access to headline traffic alerts through RSS feeds and Atlas Pro (a web-based mapping service for professionals).

Please contact [Michael.ginger@highways.gsi.gov.uk](mailto:Michael.ginger@highways.gsi.gov.uk) for an application